



Pulsara for COVID-19



Coronavirus (COVID-19)

What is Pulsara?

Pulsara is a HIPAA-compliant, communication platform accessed through an app on any smart device.

For which patients are we using Pulsara?

This will only be used for potential COVID-19 patients.

Why are we using Pulsara?

The directive has been for EMS to alert hospitals when they have a suspected COVID-19 patient so the hospital can direct how/where EMS should enter, as well as allow the hospital to prepare staff. With the increasing amount of suspected COVID-19 patients, we expect the amount of calls to drastically increase. The concern is that this high volume of calls may overwhelm the dedicated EMS radio and/or “red phone,” which could hinder crews seeking medical direction for patients with threat to life.

How does Pulsara work?

Pulsara can be used on a department or individual smart device. When you have a suspected COVID-19 patient, you would open the Pulsara app and use the “general patient” choice (there will be informational videos available to show you how this is done). Once the alert is created on the EMS side, it will automatically be sent to the receiving hospital. The receiving facility will acknowledge the call and communicate back to you via the device if there is an alternate entrance or any other pertinent instructions.

How does your department sign-up?

If your department is interested in this FREE opportunity, please reach out to EMS Coordinators Elizabeth Beam or Laura Clark, preferably by email. They will be able to assist you in setting up your account and connect you with the education resources you will need.



To Sign-up:

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