

EMS MCI Triage and Transport

Patient Tracking Platform (EMTrack)

Updated March 7, 2024

EMTrack is a web-enabled platform for tracking patients in Ohio, primarily during Mass Casualty Incidents and facility evacuations. Incidents and patient tracking can begin in the field by EMS users through the mobile app and continue after arrival at the hospital. This PHI-compliant product supports identification card scanning and importing into the patient record, and the use of 2D, 3D, and QR codes. EMTrack is available on the [web](#), [Apple App Store](#), and [Google Play](#). A mobile user [Quick Reference Guide is also available](#).

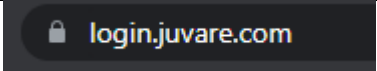
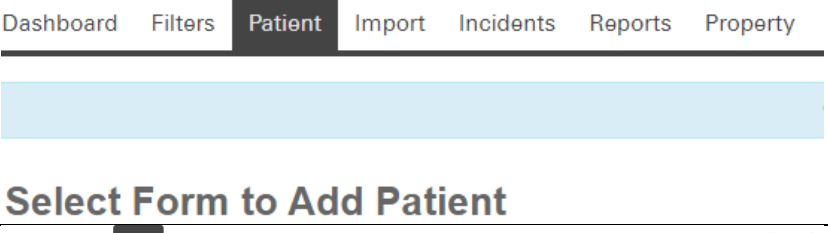
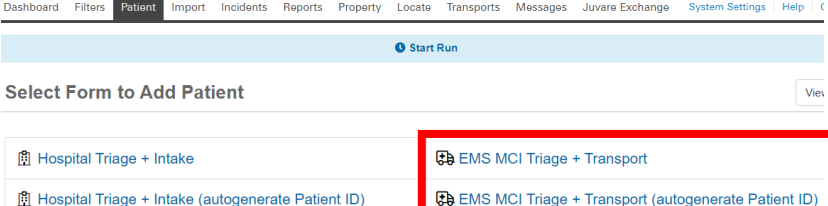
Requesting Single and Bulk User Accounts

Requests for accounts can be made online: <https://redcap.link/ODHEMR>

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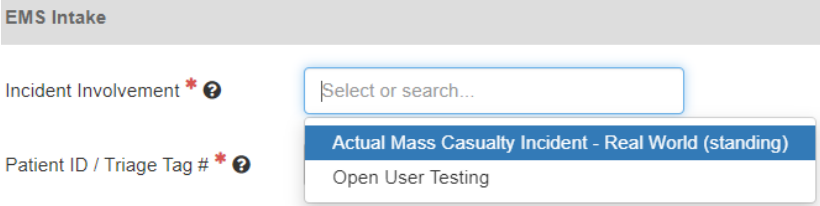
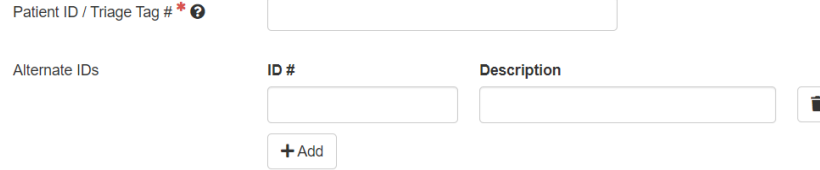

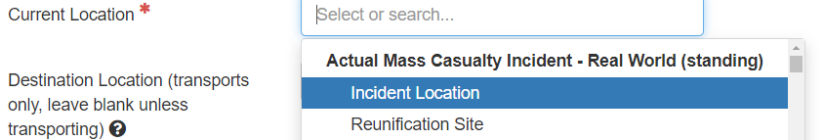
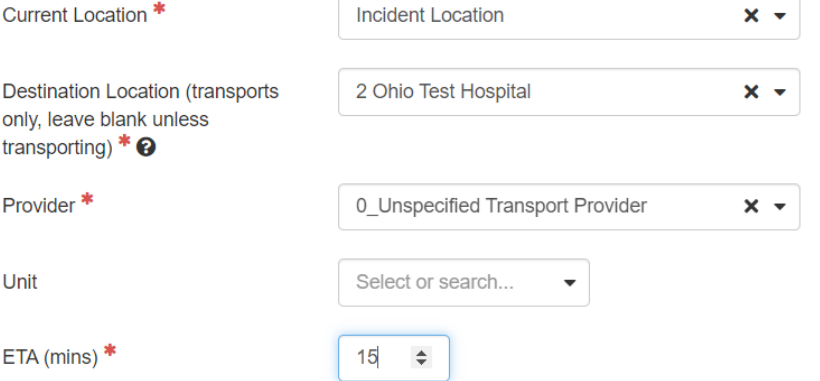
This form is used by Emergency Medical Service (EMS) and other mobile providers to initially log a patient. The patient may be logged without a destination (for patient staging) and then updated once destination information is known. EMS tracking of patients allows hospitals and Free-Standing Emergency Departments to better prepare for inbound patients, and for those patients to arrive with some information already available.

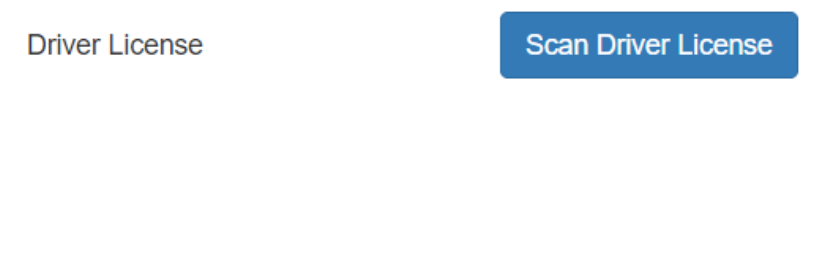
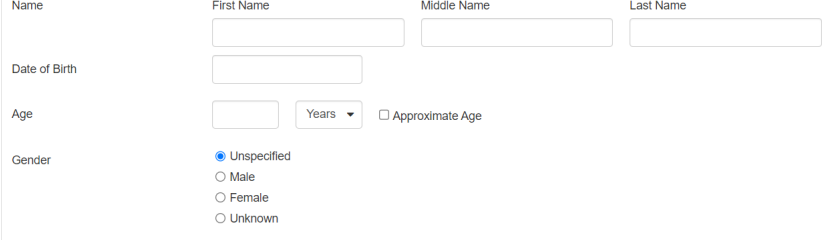
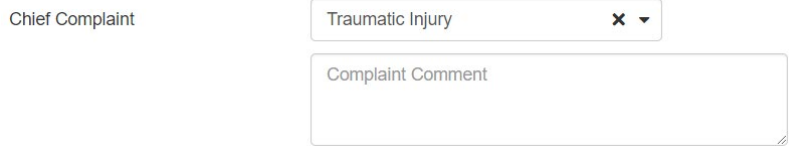
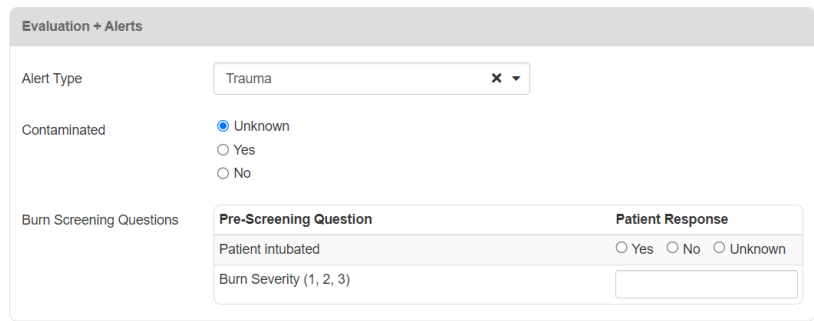
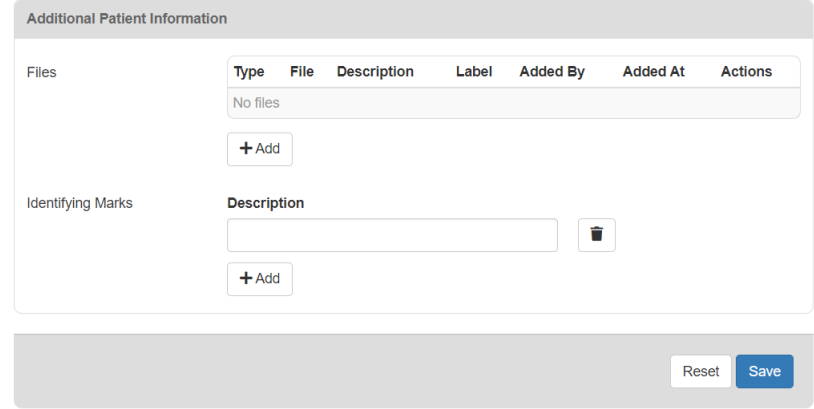

Fields with red asterisks (*) are required.

Step	Detail	Screenshots
1.	Login to EMTrack (https://login.juware.com/). If using a PIN-only account login at: (https://emtrack.juware.com/)	
2.	Click the Patient tab.	
3.	Select EMS MCI Triage + Transport . If you do not have a patient identifier (MRN, triage tag) return to Patient Forms and select “EMS Triage	

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Step	Detail	Screenshots
	+ Transport (autogenerate Patient ID).”	
4.	<p>Start entering patient details, first with the Incident Involvement.</p> <p>If an Incident has not been started, you may select Actual Mass Casualty Incident - Real World (standing).</p>	
5.	Scan or enter the Patient ID / Triage Tag # , unless automatically generated.	
6.	Enter the Triage Category of the patient.	
7.	<p>Select your Current Location.</p> <p>If additional locations are established such as reunification sites, they will appear here.</p>	
8.	<p>Select the Destination Location for the Patient.</p> <p>Select the Transporting Provider. If unknown, select “0_Unspecified Transport Provider”.</p> <p>You must enter an Estimated Time of Arrival (ETA). This does not need to be precise. If you do not know an ETA, enter any value greater than 5.</p>	

Step	Detail	Screenshots
9.	<p>Scan the Driver's License if available. This will pre-populate the name, address, date of birth, and other information.</p> <p>If not available, continue.</p>	
10.	<p>Enter the Name, Date of Birth, or Age. Check Approximate if appropriate.</p>	
11.	<p>Identify the Chief Complaint if available.</p>	
12.	<p>Evaluation + Alerts Select any Alert Types (Trauma, Stroke, STEMI, etc.)</p> <p>If the patient has burn-related injuries, complete the Burn Screening Questions regarding intubation and burn severity.</p>	
13.	<p>Complete any Additional Patient Information.</p> <p>In this section, mobile users may also attach photos. These photos are stored securely, uploaded to EMTrack, and deleted from the mobile device.</p>	
14.	<p>Click Save.</p>	

Questions regarding Patient Tracking and EMTrack may be directed to bap@odh.ohio.gov.