EMS MCI Triage and Transport

Patient Tracking Platform (EMTrack) Updated March 7, 2024

EMTrack is a web-enabled platform for tracking patients in Ohio, primarily during Mass Casualty Incidents and facility evacuations. Incidents and patient tracking can begin in the field by EMS users through the mobile app and continue after arrival at the hospital. This PHI-compliant product supports identification card scanning and importing into the patient record, and the use of 2D, 3D, and QR codes. EMTrack is available on the <u>web</u>, <u>Apple App Store</u>, and <u>Google Play</u>. A mobile user <u>Quick Reference Guide is also available</u>.

Requesting Single and Bulk User Accounts Requests for accounts can be made online: <u>https://redcap.link/ODHEMR</u>

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This form is used by Emergency Medical Service (EMS) and other mobile providers to initially log a patient. The patient may be logged without a destination (for patient staging) and then updated once destination information is known. EMS tracking of patients allows hospitals and Free-Standing Emergency Departments to better prepare for inbound patients, and for those patients to arrive with some information already available.

Fields with red asterisks (*) are required.

| Step | Detail | Screenshots | | | |
|------|---|---|--|--|--|
| 1. | Login to EMTrack (<u>https://login.juvare.com/</u>). If using a PIN-only account login at: (https://omtrack.juvare.com/) | a login.ju | vare.com | | |
| 2. | Click the Patient tab. | Dashboard Filters Patient Impo | ort Incidents Reports Property atient | | |
| 3. | Select EMS MCI Triage + Transport. If you do not have a patient identifier (MRN, triage tag) return to Patient Forms and select "EMS Triage | Dashboard Filters Patient Import Incidents Reports Property Locate Transports Messages Juvare Exchange System Settings Help C Image: Select Form to Add Patient Image: Select Form to Add Patient View View View Image: Hospital Triage + Intake Image: Hospital Triage + Transport Image: Hospital Triage + Intake Image: Hospital Triage + Intake Image: Hospital Triage + Transport Image: Hospital Triage + Transport | | | |

Ohio Department of Health Bed Availability Platform <u>bap@odh.ohio.gov</u>



| Step | Detail | Screenshots | | | |
|------|---------------------------------------|----------------------------------|---|--|--|
| | + Transport (autogenerate | | | | |
| | Patient ID)." | | | | |
| 4. | Start entering patient details, | EMS Intake | | | |
| | first with the Incident | | | | |
| | Involvement. | Incident Involvement * 🚱 | Select or search | | |
| | If an incident bac not been | | Actual Mass Casualty Incident - Real World (standing) | | |
| | started you may select | Patient ID / Triage Tag # * 🚱 | Open User Testing | | |
| | | | | | |
| | Incident - Deal World | | | | |
| | (standing) | | | | |
| 5. | Scan or enter the Patient ID / | Patient ID / Triage Tag # * 😧 | | | |
| | , Triage Tag #, unless | | | | |
| | automatically generated. | Alternate IDs | # Description | | |
| | - | | | | |
| | | _ | + Add | | |
| 6. | Enter the Triage Category of | Triage Category * | Red - Immediate | | |
| | the patient. | | Yellow - Delayed | | |
| | | | ○ Green - Minor | | |
| | | | ⊖ Gray - Expectant | | |
| | | | | | |
| | | - | O Black - Decedents | | |
| 7. | Select your Current | Current Location * | Select or search | | |
| | Location. | Destination Location (transports | Actual Mass Casualty Incident - Real World (standing) | | |
| | If additional locations are | only, leave blank unless | Incident Location | | |
| | astablished such as | transporting) | Red inication Site | | |
| | reunification sites they will | | | | |
| | appear here. | | | | |
| 8. | Select the Destination | Current Location * | Incident Location X - | | |
| | Location for the Patient. | | | | |
| | | Destination Location (transports | 2 Ohio Test Hospital 🗙 👻 | | |
| | Select the Transporting | only, leave blank unless | | | |
| | Provider. If unknown, select | | | | |
| | "0_Unspecified Transport | Provider * | 0_Unspecified Transport Provider × - | | |
| | Provider". | | | | |
| | Vou must enter an | Unit | Select or search | | |
| | Estimated Time of Arrival | | | | |
| | (ETA). This does not need to | ETA (mins) [•] | 15 🗢 | | |
| | be precise If you do not know | | | | |
| | an ETA, enter any value | | | | |
| | greater than 5. | | | | |
| | | | | | |

| Step | Detail | Screenshots | | | | | |
|------|--|---|--|---------------------------------------|---|------------|--|
| 9. | Scan the Driver's License if available. This will pre- populate the name, address, date of birth, and other information. | Driver License | | | Scan Driver | License | |
| | If not available, continue. | | | | | | |
| 10. | Enter the Name, Date of Birth, or Age . Check Approximate if appropriate. | Name Date of Birth Age Gender | First Name | Middle Name | Last Na | ame | |
| 11. | Identify the Chief Complaint if available. | Chief Complaint | | Traumatic Injury Complaint Comment | × - | B | |
| 12. | Evaluation + Alerts | Evaluation + Alerts | Evaluation + Alerts | | | | |
| | Select any Alert Types (Trauma, Stroke, STEMI, etc.) If the patient has burn-related injuries, complete the Burn Screening Questions | Alert Type Trauma Contaminated Unknown Yes No Burn Screening Question Patient Intubated | | X Question | X ▼ Patient Response ○ Yes ○ No ○ Unknown | | |
| | regarding intubation and burn severity. | | Burn Severity (1 | , 2, 3) | | | |
| 13. | Complete any Additional Patient Information. In this section, mobile users may also attach photos. These photos are stored securely, uploaded to EMTrack, and deleted from the mobile device. | Additional Patient Informat | Type File No files + Add Description + Add | Description Label | Added By Added | At Actions | |
| 14. | Click Save. | | | Save | | | |

Questions regarding Patient Tracking and EMTrack may be directed to <u>bap@odh.ohio.gov</u>.