EMS MCI Triage and Transport

Patient Tracking Platform (EMTrack) Updated March 7, 2024

EMTrack is a web-enabled platform for tracking patients in Ohio, primarily during Mass Casualty Incidents and facility evacuations. Incidents and patient tracking can begin in the field by EMS users through the mobile app and continue after arrival at the hospital. This PHI-compliant product supports identification card scanning and importing into the patient record, and the use of 2D, 3D, and QR codes. EMTrack is available on the <u>web</u>, <u>Apple App Store</u>, and <u>Google Play</u>. A mobile user <u>Quick Reference Guide is also available</u>.

Requesting Single and Bulk User Accounts Requests for accounts can be made online: <u>https://redcap.link/ODHEMR</u>

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This form is used by Emergency Medical Service (EMS) and other mobile providers to initially log a patient. The patient may be logged without a destination (for patient staging) and then updated once destination information is known. EMS tracking of patients allows hospitals and Free-Standing Emergency Departments to better prepare for inbound patients, and for those patients to arrive with some information already available.

Fields with red asterisks (*) are required.

Step	Detail	Screenshots				
1.	Login to EMTrack (<u>https://login.juvare.com/</u>). If using a PIN-only account login at: (<u>https://emtrack.juvare.com/</u>)	login.juvare.com				
2.	Click the Patient tab.	Dashboard Filters Patient Impo				
3.	Select EMS MCI Triage + Transport. If you do not have a patient identifier (MRN, triage tag) return to Patient Forms and select "EMS Triage	Deshboard Filters Patient Import Incidents Reports Property Locate Transports Messages Juvare Exchange System Settings He Image: Select Form to Add Patient Image: Hospital Triage + Intake Image: Select Form to Add Patient Image: Select Form to Add Patient Image: Hospital Triage + Intake Image: Select Form to Add Patient Image: Select Form to Add Patient Image: Hospital Triage + Intake Image: Select Form to Add Patient Image: Select Form to Add Patient				

Ohio Department of Health Bed Availability Platform <u>bap@odh.ohio.gov</u>



Step	Detail	Screenshots					
	+ Transport (autogenerate						
	Patient ID)."						
4.	Start entering patient details,	EMS Intake					
	first with the Incident					_	
	Involvement.	Incident Involvement * 🚱	Sele	ct or search			
			Act	tual Mass Casualty	y Incident - Real W	orld (standing)	
	If an Incident has not been	Patient ID / Triage Tag # * 😧	Ope	en User Testing			٦.
	started, you may select						
	Actual Mass Casualty						
	Incident – Real World						
5.	(standing). Scan or enter the Patient ID /	Patient ID / Triage Tag # * 🚱					
5.	Triage Tag #, unless						
	automatically generated.	Alternate IDs	D #	Desc	cription		
	automatically generated.						Î
			+ Add				
6.	Enter the Triage Category of	Triage Category *			⊖ Red - In	nmediate	-
	the patient.				○ Yellow -	Delayed	
					O Green -	Minor	
					🔾 Gray - E	Expectant	
					O Black -	Decedents	s
7.	Select your Current	Current Location *	Select	t or search			
	Location.		Actual Mass Casualty Incident - Real V		Incident - Real Worl	d (standing)	•
		Destination Location (transports only, leave blank unless		ncident Location		. (
	If additional locations are	transporting)	R	Reunification Site			
	established such as						
	reunification sites, they will						
	appear here.						
8.	Select the Destination	Current Location *	1	Incident Location		× -	
	Location for the Patient.						
		Destination Location (transport	s 2	2 Ohio Test Hospi	tal	× -	
	Select the Transporting	only, leave blank unless transporting) * 🚱	niess				
	Provider. If unknown, select						
	"0_Unspecified Transport Provider".	Provider *	(0_Unspecified Tra	ansport Provider	× -	
		1.1-14		0 al a at a a '			
	You must enter an	Unit		Select or search	. 🔻		
	Estimated Time of Arrival	ETA (mins) *		15 🗢			
	(ETA). This does not need to						
	be precise. If you do not know						
	an ETA, enter any value						
	greater than 5.						

Step	Detail	Screenshots				
9.	Scan the Driver's License if available. This will pre- populate the name, address, date of birth, and other information.	Driver License			Scan Driver	License
	If not available, continue.					
10.	Enter the Name, Date of Birth, or Age . Check Approximate if appropriate.	Name Date of Birth Age Gender	First Name	Middle Name	Last Na	ame
11.	Identify the Chief Complaint if available.	Chief Complaint		Traumatic Injury Complaint Comment	× -	B
12.	Evaluation + Alerts	Evaluation + Alerts	uation + Alerts			
	Select any Alert Types (Trauma, Stroke, STEMI, etc.) If the patient has burn-related injuries, complete the Burn Screening Questions	Contaminated Over Unknown Yes			Patient	Response
	regarding intubation and burn severity.		Burn Severity (1	, 2, 3)		
13.	Complete any Additional Patient Information. In this section, mobile users may also attach photos. These photos are stored securely, uploaded to EMTrack, and deleted from the mobile device.	Additional Patient Informat	Type File No files + Add Description + Add	Description Label	Added By Added	At Actions
14.	Click Save.			Save		

Questions regarding Patient Tracking and EMTrack may be directed to <u>bap@odh.ohio.gov</u>.