

All EMS Providers To:

From: Premier Health EMS Center of Excellence

Date: 12/12/2024 Time: 10:00AM

Re: Connectivity Issues Update 3-Resolved

## Update

We are pleased to inform you that the internet connectivity issues we were experiencing have now been fully resolved. All applications are back up at all Premier Health Emergency Departments.

We sincerely apologize for any inconvenience this disruption may have caused and greatly appreciate your patience and understanding during this time. Should you encounter any further issues, please do not hesitate to reach out to us.

Τ hank you once again for your cooperation.

> Sincerely, Elizabeth Sheridan EMS Coordinator Supervisor Premier Health